HENRIQUE TYSZLER

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Brazilian, married, 3 children.

EDUCATION

  Graduated in Electronic Engineering - Escola Nacional de Engenharia (RJ)

SPECIALIZED COURSES

- AS-400 Data Bank
- AS-400 – Concepts and Resources
- Information Centers
- VM/370 - Performance
- VM/370 for System Programmers
- Systems Management and Consultancy

LANGUAGES

- Fluent English
- Good knowledge of Spanish
- French – Text comprehension.

INTERNATIONAL EXPOSURE

USA: IBM Headquarter – White Plains – 3890 Doc. Processor (two months)
USA: Health Management Software - GENELCO (one month)
England: Video/370 - Husley - 1982 (2 months)

SUMMARY OF QUALIFICATIONS

A track record of 47 years of experience in the Information Systems area, gained with major and medium-sized companies such as IBM Brazil, Alonet S/A, the CATHO Group and UNIMED Health Insurance,with an ascending career from Computer Operator, Systems Analyst to Information Systems Manager, Systems Development Manager and Technology and Operations Director developing the following activities:

- Implementation of Voip at Alonet, installation of 9 branch offices
- Familiar with routers, E1's, links, gateways and switches
- Participation in hiring all the people with technical experience.
- Implementation of Novell, Windows 95, Windows NT networks, Intranet and Internet Provider;
- Upgrade of NOVELL network 2.11 to 3.11. Study and improvement of network performance.

- Adequacy of all company systems to ISO-9002 requirements.
- Design and implementation of Case Consultoria systems;
- Implementation of workflow, standardization of manual routines and software upgrade, aimed at improving services and reliability.
- A background in information systems for the banking area.
- Coordination of the change from COBOL software to Clipper and FoxPRO
- Put into operation remote data updating program and automatic fax transmission including personalization and signature.
- Implementation of CALL BACK system.
- Implementation of The Historical Research Center franchising system.
- Monitored a project for installation of an imported software run under AS400, for implementation in Accounting, Accounts Receivable and Life Insurance areas.
- Coordination of the installation of a new Data Processing Department, involving change of location, layout and server.
- Preparation of technical specifications for the purchase of new AS400 equipment, as well as its physical installation and putting it into operation.
- Participation in planning activities relating to configuration proposals, implementation of hardware and software, mostly in the banking segment, for financial institutions.
- Implementation of IBM Standard Banking Plan.
- Experienced in project implementation (Hardware / Software / Applications)
- Development of projects for data communication line network and remote processing systems (APL, CMS and TSO).
- Familiar with software such as TPS, DOS, DOS/VS, OS/VS1, OS/VS2, VIDEO 370, APL, ASSEMBLER, COBOL, PL/I, 3800 DOC. READER, CMC7
- Expertise in hardware and software for IBM compatible PCs.
- Trained users on Internet, Windows 95, Windows 3.1, Office 97
- Advice on purchasing of computer equipment and peripherals.
- Technical maintenance.

WORK HISTORY

1 year - VOITEL LTDA
- **Installation Manager**

2 years - ALONET S/A
- **Technology and Operations Director**

4 years - CATHO PROGRESSO PROFISSIONAL LTDA.
- **Information Systems Manager**

1 year - UNIMED SEGURADORA S/A
- **Systems Development Manager**

16 years - IBM BRASIL - INDUSTRIA, MÁQUINAS E SERVIÇOS
- **Senior Systems Analyst**